



Strategic Planning & Management Consulting

Improving performance and gaining efficiencies

Catapult Technology's Strategic Planning & Management Consulting services help your agency provide quality service to your stakeholders—the public inside the agency and other government agencies.

Strategic Planning Services

Catapult defines your strategy and helps you decide how to allocate capital and human resources that realize the strategy that determines the future course of your organization.

Catapult employs various business analysis techniques, including:

- SWOT analysis (Strengths, Weaknesses, Opportunities, and Threats)
- PEST analysis (Political, Economic, Social, and Technological)
- STEER analysis (Socio-cultural, Technological, Economic, Ecological, and Regulatory factors)
- EPISTEL (Environment, Political, Informatic, Social, Technological, Economic and Legal)

Management Consulting Services

Catapult's management consultants apply repeatable principles customized to your agency's specific needs. We develop the plan that will improve operations across the board.

Business Process Reengineering (BPR) begins with an assessment of your agency's current state. We review your internal processes, performing a gap analysis that determines how to reengineer those processes. We also develop future state processes that more efficiently accomplish agency objectives.

We implement change management strategies that assist you in setting clear goals and performance measures that guide and support business processes before change happens.

We develop a roadmap that includes the strategic and tactical decisions required to move the agency forward. Objective short-term and long-term recommendations enable decision-making on how and where resources—both capital and people—should be allocated.

To ensure the consistent availability of intellectual capital, Catapult's Management Consulting team also establishes a method for the knowledge management to implement organizational routines that support fluid knowledge sharing within and across divisions or departments. This mitigates the interruption or loss of intellectual capital due to attrition.

Catapult also implements leadership development programs that align individuals' professional objectives with wider agency objectives. Management Consulting Services could include:

- Business Process Improvement/Reengineering (BPI/BPR)
- Change Management
- Leadership Development and Training
- Knowledge Management

Program Management Support Services

As part of Catapult's Strategic Planning & Management Consulting, Catapult's Program Management Support services can bring uniform management to multiple inter-dependent projects and ensure compliance with government mandates and legislation. Our experts will work with project sponsors and stakeholders to identify program needs and determine the most effective methods for managing program activities.

We will develop a plan that integrates information from multiple initiatives and identifies relationships and dependencies among projects. We develop Standard Operating Procedures (SOP), principles, tactics, techniques, procedures and training

materials to support the program. Then we verify the plan to ensure that it adheres to established standards and aligns with organizational objectives.

Program Management Support Services:

- Project Management Office (PMO) Support
- Quality Assurance and Control
- Developing/Defining Service Level Management (SLM)
- Program Portfolio Management
- Enterprise Architecture
- Development and Documentation of Standard Operating Procedures (SOP)
- Doctrine Development and Training Support
- Acquisition and Logistics Support
- Configuration Management
- PMP/PMBOK
- Process Improvement: ITIL®, CMMI®, ISO