



## *Strategic Planning & Management Consulting Capability*

### **Knowledge Management**

#### *Enabling your organization to share and transfer knowledge*

As workforce attrition becomes a reality, government agencies continually struggle to capture and retain knowledge so that employees can access and utilize it.

Catapult Technology can help your organization develop an environment of knowledge sharing that, when coupled with standard processes and tools, can have an enormous impact on the organization's ability to share and transfer knowledge.

#### **How It Works:**

Knowledge Management (KM) comprises a range of practices used in an organization to identify, create, represent and distribute knowledge. KM focuses on both "explicit" knowledge (that which is easily transferable) and "tacit" knowledge (that which is not easily transferable).

KM is based on developmental processes, lessons learned and the general development of collaborative practices. It is frequently linked and related to what has become known as the learning organization, lifelong learning, and continuous improvement.

Organizational objectives such as improved performance, competitive advantage, and innovation can be realized through KM.

Catapult uses a collaborative approach when developing KM strategies and practices. We use standard methodologies to identify, capture, categorize and share knowledge.

Our KM experts design guidelines to efficiently analyze, synthesize, and access knowledge, working with you to cultivate a knowledge-sharing business culture that minimizes errors resulting from duplications, contradictions, and misinformation.

Catapult establishes a method for the systematic management of intellectual capital and the creation of organizational routines to support fluid knowledge sharing within and across business units, which leads to informed decisions and improved business outcomes.

#### **Knowledge Management Services:**

- ◇ Establish systematic management of intellectual capital
- ◇ Create organizational routines to support fluid knowledge sharing within and across business units
- ◇ Help you make informed decisions and improve business outcomes
- ◇ Provide guidelines to efficiently analyze and synthesize knowledge
- ◇ Put the procedures in place to make institutional knowledge easy for employees to access
- ◇ Cultivate a knowledge sharing business culture to minimize errors resulting from duplications, contradictions