



Strategic Planning & Management Consulting Capability

Business Process Improvement/Reengineering (BPI/BPR)

Redesigning how work is managed and performed

Often the only way to enhance organizational performance is to take a closer look at how work is actually done.

Catapult Technology's Business Process Improvement/Reengineering (BPI/BPR) services focus on systemic change by realigning processes with your organization's mission and goals.

Through in-depth analyses and subsequent modifications within and across business processes, BPI/BPR increases the efficacy and efficiency of your organization's functions and supporting systems.

How It Works:

Catapult's BPI/BPR services are based on established methodologies. In order to build commitment throughout the organization and realize the value of redesigned business processes, Catapult's experts work closely with your stakeholders across the enterprise to establish a project baseline plan, define organizational mission and goals, and develop a customized change management strategy.

As a result, our experts provide comprehensive current state and future state business process models to illustrate the necessary changes in manageable terms.

We recommend solutions and manage the transition and implementation of the redesign of your organization's business practices and workflow. Measurable results are demonstrated by establishing and tracking performance measures to clearly evaluate business process improvements.

Catapult's BPI/BPR services enable you to make significant changes in the way you do business over a relatively short period time, without interruption to your organization's functions and outputs. The result? Increased process efficiency and lower costs.

BPI/BPR Services:

- ◇ Facilitate stakeholder buy-in through involvement and preparation
- ◇ Develop process models depicting "current state" business processes for comprehensive assessment of business functions and supporting systems
- ◇ Develop process models depicting the agreed-upon "future state" aligned with client requirements
- ◇ Analyze the gaps between "current" and "future" business processes
- ◇ Recommend, implement, and manage change
- ◇ Establish and track performance measures to clearly identify and evaluate business process improvements

Benefits:

- ◇ Improve organizational performance
- ◇ Get measurable results
- ◇ Reduce direct and indirect costs
- ◇ Enhance business processes
- ◇ Increase organizational effectiveness